

U.S. DISTRICT COURT
DISTRICT OF DELAWARE
2022 JUL 28 AM 10:23 *SLS*

Item
"C"

Niss and
Denial
Service
Airbrays

Proof of service
Accepted.

CUSTOMER #: 286485

82955NA

INVOICE

IT HAS TO BE
NALEY
NISSAN OF ATLANTA

2551 The Nalley Way
Atlanta, GA 30360
Main Phone (770) 455-1889
Toll Free (866) 202-0478
www.nalleycars.com

SONYA YOVETT MCNEAL
4457 NORTHRIDGE TRL
ELLENWOOD, GA 30294-2463
HOME: 678-508-6617 CONT: 678-508-6617
BUS: 404-436-9183 CELL: 678-508-6617

PAGE 1

SERVICE ADVISOR: 982684 LAURENCE HECHT

COLOR	YEAR	MAKE/MODEL	VIN	ENGINE	MILEAGE IN / OUT	TAG	
OM1/	15	NISSAN VERSA	3N1CN7AP0FL880554		81689/81689	T509	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
19JAN15 DD			WAIT 30JAN18			CASH	30JAN18
R.O. OPENED		READY	OPTIONS: SOLD-STK:FL880554 DLR:5107 ENG:1.6_Liter				TRN:AUTOMATIC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
C	\$39.95	Conventional Oil and Filter Change					
MA9	\$39.95	Conventional Oil and Filter Change					
984914	CPM	0.50				16.45	16.4
1	11026-JA00A	WASHER DRAIN			0.22	0.22	0.2
1	15208-6SP08	OIL FILTER			8.53	8.53	8.5
5	CON05W30	CONVEN 5W30 PENSOIL			2.95	2.95	14.7
PARTS:	23.50	LABOR:	16.45	OTHER:	0.00	TOTAL LINE C:	39.9
complete							

D	Brake Fluid Exchange						
VPS009	Brake Fluid Exchange						
984914	CPM	1.00				100.00	100.0
And Adjustment						-25.00	-25.0
1	608334	VALVOLINE BRAKE FLUSH			49.95	49.95	49.9
PARTS:	49.95	LABOR:	100.00	OTHER:	25.00	TOTAL LINE D:	124.9
complete							

E	Tires - Rotate and Balance						
MA41	Tires - Rotate and Balance						
984914	CPM	0.80				39.95	39.9
PARTS:	0.00	LABOR:	39.95	OTHER:	0.00	TOTAL LINE E:	39.9
complete							

F	COURTESY EXTERIOR WASH						
CW	COURTESY EXTERIOR WASH						
984914	CPC	0.00				0.00	0.0
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.0
complete							

EST: 232.44 30JAN18 11:46 SA: 982684

SHOP SUPPLIES 21.1

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:** We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$35.00, to the Repair Order for shop supplies used in connection with this repair. (Does not include Oil Changes).

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENT	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

REMIT TO: 445 Atlanta South Pkwy, Suite 1:
College Park, GA 30349

01/30/18 01:50 PM
MID: 372405548887
TLI: 00000044
App: AMERICAN EXPRESS
Card Account: XXXXXXXXXXXX1004
Card Exp: XX/XX
Customer : 286485
TranIdent: 82855NA
Station: ATL-NI-SV-WS-09
Name: MCVEAL/SONYA
Entry: Chip
Transaction Type: SALE
Tran Serial #: 222013579.
Auth Code: 869882
Amount \$231.10

Mode: Issuer
AID: A000000025010801
TVR: 0000008000
IAD: 064A010360A002
TSI: F800
ARC: 00

I agree to pay the indicated amount and
to be bound by the terms of the card
member agreement

CUSTOMER #: 286485

91146NA

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SUB: 404 436 9183 CALL: 678 308 8017 SERVICE: 407 436 9183		COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MESSAGE IN POST	TAG		
QM1/		15		NISSAN VERSA		3N1CN7AP0FL880554		85341/85341 T5392			
DEL DATE		PROD DATE		WARR EXP		PROMISES		RO NO	RATE	PAYMENT	INV DATE
19JAN15 DI						WAIT 27APR18				CASH	27APR18
R.O. OPENED				READY		OPTIONS: SOLD-STK: FL880554 DLR: 5107 ENG: 1.6_Liter TRN: AUTOMATIC					

14:49 27APR18	16:28 27APR18	LIST	NET	TOTAL
---------------	---------------	------	-----	-------

A * WHEEL ALIGNMENT							
FS02 DEFAULT							
984914 CPC 1.20 89.95 89.95							
ADJ Adjustment -60.00 -60.00							
PARTS: 0.00 LABOR: 89.95 OTHER: -60.00 TOTAL LINE A: 29.95							

C NISSAN MULTI POINT INSPECTION									
55NIZINSP DEFAULT									
984914 CPC 0.00 0.00 0.00									
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00									

D MOUNT AND BALANCE 4 BRIDGESTONE TIRES 0ETIR02944							
CAUSE: MOUNT & BALANCE 4 TIRES							
C5D MOUNT & BALANCE 4 TIRES							
984914 CPC 1.20					72.00		72.00
3 0ETIR-02944 BRIDGESTONE P185/65R15 86H				97.66	97.66		292.98
3 TD Tire Disposal				2.00	2.00		6.00
3 TT State Fee - Tire				1.00	1.00		3.00
1 TIRE TIRE PROMO				1.29	1.00		1.00
1 TD Tire Disposal				2.00	2.00		2.00
1 TT State Fee - Tire				1.00	1.00		1.00
PARTS:	293.98	LABOR:	72.00	OTHER:	12.00	TOTAL LINE D:	377.98

E 4TH TIRE FOR \$1.00 PROMO									
CSA1 4TH TIRE FOR \$1.00 PROMO									
984914 CPM 0.00									
ADJ Adjustment									
1 0ETIR-02944 BRIDGESTONE P185/65R15 86H									
PARTS 76.00 LABOR 0.00 OTHER -75.00									
TOTAL LINE E:									

F	\$39.95 Conventional Oil and Filter Change						
	MA9 \$39.95 Conventional Oil and Filter Change						
	984914	CPC	0.30			14.45	14.45
	1	11026-JA00A WASHER DRAIN			0.69	0.69	0.69

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UNLESS OTHERWISE
INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENT	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

REMIT TO: 445 Atlanta South Pkwy, Suite 13
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CUSTOMER #: 286485

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BUS: 404-436-9183 CELL: 678-508-6617

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
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DEL. DATE	PROG. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
19JAN15 DL			WAIT 27APR18			CASH
						27APR18
REG. OPENED		READY		OPTIONS: SOLD-STK: FL880554 DLR: 5107 ENG: 1.6 Liter		
		TRN: AUTOMATIC				

14:49 27APR18 16:28 27APR18

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

1 15298-65FOR OIL FILTER

9.47 9.47 9.47

5 CON05W30 CONVEN 5W30 PENSOIL

2.95 2.95 14.71

PARTS: 24.91 LABOR: 14.45 OTHER: 0.00 TOTAL LINE F: 39.36

G SAVE BEST OLD WIRE FOR CUSTOMER - PUT IN TRUNK

MISC MISC. CHARGE

984914 CPC 0.00

0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

H WASH AND VACCUUM

CH COURTESY EXTERIOR WASH

984914 CPC 0.00

0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

EST: 17.88

27APR18 14:49 SA: 982684

SHOP SUPPLIES

14.0

CREATED 2018-04-24 16:59:00

TAKEN BY \$10 OF F LOF

STATE

27.6

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DESCRIPTION	TOTALS
LABOR AMOUNT	176.4
PARTS AMOUNT	394.8
ADJUSTMENT	-135.0
SUBLET AMOUNT	0.0
MISC. CHARGES *	26.0
TOTAL CHARGES	462.3
LESS INSURANCE	0.0
SALES TAX	27.6
PLEASE PAY THIS AMOUNT	490.0

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

REMIT TO: 445 Atlanta South Pkwy, Suite 11
Atlanta, GA 30348

City of Atlanta 375-BLS Doc 4700 Filed 05/13/22 Page 26 of 36
Nalley Way
Atlanta, GA 30300
455-1669

04/27/18 04:43 PM
MID: 372405548887
TLI: 00000044
Card Type: MC
Card Account: XXXXXXXXXXXXX2098
Card Exp: XX/XX
Customer : 2988485
TranIdent: 81146NA
Station: ATL-NI-SV-WS-09
Name: MCNEAL/SONYA V.MS
Entry: Swiped
Transaction Type: DEBIT
Debit Serial: 8565
Tran Serial #: 248425609
Auth Code: 332038
Amount \$490.02

*** NO SIGNATURE REQUIRED ***

Appointment
Nissan
May 18, 2021

Confirmation Code: X043V693J7

Date and Time: May 18, 2021 11:45:00 AM

Vehicle: 2015 NISSAN VERSA

VIN: 3N1CN7AP0FL880554

Advisor: Main Shop Service

Requested Arrangement: Waiting while work is performed

Repair Services:

Tell Us More

- 1. Takata Airbag Repair 2. Front Brakes (Replace Front Brake Pad and Resurface Rotors) 3. Wash and Vac

Notes:

- 1. Takata Airbag Repair 2. Front Brakes (Replace Front Brake Pads and Resurface Rotors 3. Wash and Vac

Did you know that you can manage your appointment online? Click the button below to make adjustments to your reservation, or you can reach us at (770) 626-7380.

MANAGE SERVICE

We look forward to providing you with the highest level of service.

Sincerely,

Mike Rezi Nissan Atlanta

2551 The Nalley Way

Atlanta, Georgia 30360

(770) 626-7380

Website | Visit to Dealer

Subject | Appointment Reminder: Mike Rezi ^_Nissan^_ Atlanta appointment on May 18, 2021 11:45:00 AM
To: " [[<mspoetryrics@yahoo.com>](mailto:mspoetryrics@yahoo.com)]
From mrowland@mikerezinissan.com <mrowland@mikerezinissan.com>
Date Mon, May 17, 2021 at 5:48 PM



Hello Sonya Mcneal,

We know that you haven't forgotten, but we thought you would appreciate a quick reminder for your upcoming appointment. Our factory-trained Certified Technicians will take great care of your vehicle.

For your convenience you can add this appointment time to your calendar using the attached file, if present, or by clicking the button below:

Subject: Re: Sonya McNeal- Refund
To: [Micah Rowland <mrowland@mikerezinissan.com>]
From: Sonya McNeal <mspoetryrics@yahoo.com>
Cc: [Ashley Whitford <awhitford@mikerezinissan.com>]
Date: Sat, Apr 3, 2021 at 1:46 PM

Appointment
Nissan
March 30, 2021

Thank you, I will proceed with the recommended services for my vehicle by the service advisor: Sean Joyner.

Sonya McNeal

On Tuesday, March 30, 2021, 02:06:26 PM EDT, Micah Rowland <mrowland@mikerezinissan.com> wrote:

Sonya, .

Thank you for sharing. We will need to have you visit the store so you can meet with the Service manager directly to review the services with you. This will be the only way to issue a refund.

Are you able to do this before tomorrow evening?

-Micah Rowland
-BDC Director
-Mike Rezi Nissan
-470-550-5877 (Direct)
-931-212-9798 (Cell)

MIKE REZI

"Leaders think and talk about THE solutions. Followers think and talk about THE problems." -Brian Tracy

From: mspoetryrics <mspoetryrics@yahoo.com>
Sent: Tuesday, March 30, 2021 2:04 PM
To: Micah Rowland <mrowland@mikerezinissan.com>
Subject: RE: Sonya McNeal- Refund

March 30, 2021

Greetings:

Scheduled car repairs not done.

1. Front Wheel Alignment
2. Oil Change
3. Tires Rotation
4. Tires Balance
5. Emissions
6. Wash/Vacuum

\$179.00- please return for none fulfilled service

404-849-1520